

RIVIAM Digital Immunisations Consent Service features

Enables customers to co-ordinate a digital, paper-free immunisation programme to improve vaccination uptake and create clinical and operational efficiencies.

Key features

- Parent eConsent website and form
- Workflow for triage and administration
- Mobile immunisations application
- Appointment booking functionality
- Automatic demographic check
- Update of clinical system in real-time
- Reporting and dashboards

Benefits

- Increases uptake of immunisations
- Reduces clinical triage time by 90%
- Saves money on paper and mileage costs
- Improves data security
- Saves parents time
- Improves patient care
- Reduces clinical events such as double vaccination
- Supports vulnerable children and home-schooled children

Customer requirements

- Immunisations mobile app is available for Apple iPad or Android devices
- Parent eConsent websites support IE11 and HTML5 compliant browsers
- App is published via the customer organisation's app store

Support and service management

- Digital services are available 24/7
- All customers are assigned a Customer Success Manager
- Third line support is available via support@riviam.zendesk.com
- 99.95% service availability
- RIVIAM agrees a records archive approach with each customer
- RIVIAM supports customers in the completion of Privacy Impact Assessments

Get in touch if you'd like a demo: Email: Paul@riviam.com Call: +44 1225 945 020

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Key features

Parent eConsent website

Customisable eConsent website and dynamic form

Digital consent website updated with the customer's branding. RIVIAM provides a standard NHS design.

Tailored content

Includes FAQs and tailored content for each immunisation programme. Fields can be mandatory.

Parent booking and confirmation

Parents/carers are automatically sent a confirmation email with a link to download the digital consent form. Email contains a unique reference number which can be used to find a consent. Parents/carers can choose and book clinic appointments.

School management

Schools list

Schools are created based on Department of Education coding. Each school has the ability to upload a school list securely to a secure public website. Schools are assigned to an administration hub. Catch up clinics can be added if required.

Immunisation management

Immunisation Dashboard

Dashboard per immunisation programme shows number of received consents. Immunisation programme can be set up for each eligible school.

Closing date

Date can be set for closing the receipt of consents from parents.

Status of immunisations

Dashboard for a school shows the children with consents. This can be used for data analysis and proactive interventions to encourage vaccination uptake.

Triage and administration

Triage consents needing attention

Consents are received and organised into workflow queues so service centre users can make a rapid assessment of what works needs to be done. Duplicate consents are automatically flagged.

Pathways can be configured

Pathways can be designed to meet a customer's clinical triage and administration needs. Clinicians can reassign consents to other pathways if required.

Automatic child look-up

RIVIAM looks up each child's details against a list of known children and then checks the NHS number and demographic details match.

Single view of a consent

A consent can be reviewed and progressed through the steps in the pathway. Users can lock consents.

Record events and build timeline

Ability to record events such as phone calls and an audit of all events is recorded in a timeline.



**Clinic
management**

Session management

Ability to download a CSV of all received consents for a clinic. Spreadsheet contains all clinical review information.

Record outcomes

Ability to record outcomes of immunisations on spreadsheet and upload it for processing immunisation.

Immunisations mobile app

Mobile app enables immunisation nurses to have their clinic list and consent information about each patient on their device. The app works online or offline so clinics can be undertaken regardless of internet connection. Outcomes are digitally recorded.

**Update of
clinical
system**

TPP SystemOne™ and System C CarePlus™

RIVIAM updates TPP SystemOne™ automatically with immunisation outcomes. We also provide the specific codes for updating Care Plus.

